

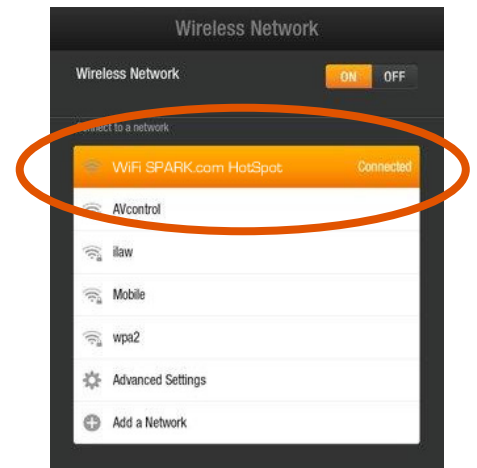
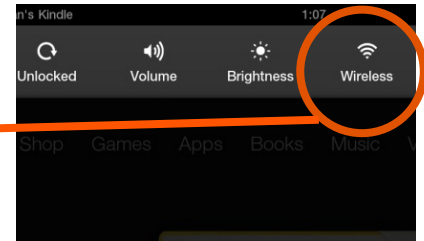
Kindle Fire User Guide

How to connect.

1. Swipe down from the top of the screen and tap Wireless.
2. Ensure that Aeroplane Mode is Off.
3. You'll see a list of detected networks. This may take a moment to appear.
4. Tap a network to connect. If you see a lock icon, a network password is required. Enter the Wi-Fi network password using the onscreen keyboard.
5. Tap Connect.

When you open your browser you will be taken you to the User Experience portal where you will need to buy time or log in.

After you have successfully connected you will then be able to browse to your desired web page.



Common Issues.

Issue	Resolution
Kindle Fire can't connect to a public Wi-Fi Network	Some Wi-Fi networks are secured, and they may require registration payment, passcodes or accepting terms and conditions. Launch a web browser to fulfill the requirements.
Your network doesn't appear in the Wireless Network List	Refresh the available network list by pressing the OFF button and then the ON button to rescan available networks. If this doesn't work, try restarting the device.
Unable to scan for networks	Turn the wireless off and on and try connecting again. If this does not work try restarting the device.

If you are still unable to connect to the internet, please contact our helpdesk on 0844 848 9555 or email support@wifispark.com

